

The Trident League

Personal accident claim form

Trident League Personal accident claim form

Guidance notes

Please arrange to return the fully completed form either by:

Post:

GPA Claims Department, 4th Floor, The Observatory, Chapel Walks, Manchester, M2 1HL or

Email:

gpaclaims@aviva.co.uk

The claim handler will contact the injured player directly with their unique claims reference number within 5 working days of receiving the claim form. If an e-mail address is provided they will use this method to communicate with the injured player whilst dealing with the claim.

To ensure benefits are paid promptly, claimants will be given the option on the claim form to elect for their payment to be made by BACS, so please ensure this section of the claim form is completed.

We strongly recommend the player/claimant keeps copies of all paperwork and correspondence sent to Aviva.

Checklist

	V
You fully complete every question before your doctor completes their statement	
The bank account details of the payee has been completed on page 12	
You have signed and dated the patient access declaration on page 11	
The club secretary or a club official has signed the claim form on page 13	
You have signed the claim form on page 13	
You have enclosed all requested information/documentation	
Your attending doctor fully completes the statement on pages 8, 9 & 10	

Require assistance?

If you have any questions, please call Aviva on 0800 051 6583. 9am to 5pm Monday to Friday. Please have your policy number to hand when calling.

How we use your data

To provide our services, we need to collect and use information about individuals such as their name and contact details, as well as special categories of personal data (e.g. about their health information) and information about criminal convictions and offences. The purposes for which we use personal data may include arranging insurance cover, handling claims, for crime prevention. More information about our use of personal data is provided in the Marsh Privacy Notice at https://www.marsh.com/uk/privacy-notice.html or in hard copy on request by emailing or writing to Data Protection Officer, Marsh Ltd, Tower Place, London EC3R 5BU or dataprotection@marsh.com.

Providing the services may involve the disclosure of personal data to third parties such as insurers (Aviva Insurance Limited), reinsurers, claims handlers (Aviva Insurance Limited) loss adjusters, premium finance providers, sub-contractors, our affiliates and to certain regulatory bodies who may require your information themselves for the purposes described in the Marsh Privacy Notice.

Depending on the circumstances, the use of personal data described in this notice may involve a transfer of data to countries outside the UK and the European Economic Area that have less robust data protection laws. Any such transfer will be done with appropriate safeguards in place.

In some circumstances, we (and other insurance market participants) may need to collect and use special categories of personal data (e.g. health information) and/or information relating to criminal convictions and offences. Generally, we are able to do this because it is necessary for the insurance activities that we undertake or for fraud prevention purposes.

Where you are providing us with information about a person other than yourself, you agree to notify them of our use of their personal data and, if requested by us, obtain their consent to our use of any special categories of personal data such as health information and information relating to criminal convictions and offences (e.g. by requiring the individual to sign a consent form).

Arranged by: Marsh Sport.

Claims handlers: Aviva Insurance Limited.

Underwritten by: Aviva Insurance Limited.

Personal Accident Insurance claim form

Club details

Full name of club		
Team Name (as registered with the League)		
Policy number		
[
Contact address		
	Po	stcode
Contact name		
Contact telephone		
Email		
League		

Claimant details

Full name				
Date of Birth				
Address				
Postcode				
Home telephone			Work telephone	
Email				
For security reasons p claims information. Password:	blease prov	vide a password	l which will be requ	ired to access your

Employment details

What is your occupation?	
Please describe your duties	

Please state the average gross and net salary over previous 12 months from the date of the incident:

Gross		Net	
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Please tick to confirm that you were in paid employment of at least \pounds 50 per week on the date of the accident

Name and address of employer	
Email address of employer	

Accident details

Please give exact date and time when injured:

Date Tir	ïme
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Please state fully:

Where the accident occurred	

When you were injured, what type of team were you representing?	Adult 11 Aside Football Team	A Club official 🗌

Was it an organised fixture or a	
friendly (if applicable)?	

Type of playing surface (if applicable) e.g. grass, 3G, 4G, Astroturf (old style sand based)			
Period of Match (if applicable)	0-15mins 45-60mins	15-30mins	30-45mins 🗌 75-90mins 🗌
	90+mins		

Playing position (if applicable)	Goalkeeper	Defender
	Midfielder	Forward

How the accident occurred	

The injuries sustained:

Broken Bones (please indicate)	Foot		Ankle		Tibia	
	Fibula		Wrist		Arm	
	Cheekbone	e 🗌	Jaw		Other	
Dislocation (please indicate)	Knee 🗌	Sh	oulder 🗌	Elbo	w 🗌	Hip 🗌
Ruptured Achilles Tendon						
Ruptured Cruciate Ligament (please indicate)	Anterior Cr Ligament	uciate		Posterio Ligamen		e
Concussion						
Other (please use the space p	provided)					

Have you previously claimed under	🗌 Yes	🗌 No
this or a similar policy?		

If 'Yes' please provide details

Please give the name, address and policy number of any other insurance policy that may cover this injury

Hospital Statement (only complete this section if you are claiming a hospitalisation benefit)

Please note

This section must be fully completed by hospital medical staff or records - any fee for completion of this section is the responsibility of the claimant.

Admitted		Released	
🗌 Yes	🗌 No		
From		То	
☐ Yes	🗌 No		
	Yes From	Yes No From	Yes No From To

If 'Yes' please provide the	From	То	
dates			

If there is any additional information that you feel is relevant, please provide

Your signature	Date	
Qualifications	Position	

Please use validation stamp or complete in BLOCK CAPITALS

Hospital name	
Address	
Postcode	
Telephone	
Validation Stamp	

Doctors Statement

Please note

Final diagnoses

This section must be fully completed by hospital medical staff or records - any fee for completion of this section is the responsibility of the claimant.

Patient's name (Mr, Mrs, Miss,	I			
Date of Birth		Height	Weight	

Please give full details of injury		

When did the patient first receive medical attention for this condition?

Has the patient ever suffered with this or any similar condition before the present episode?

🗌 Yes 🗌] No
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If 'Yes', please give details including dates and consultation
Are you the patient's usual Doctor?
If 'No', please give name and address of usual doctor
On what date did incapacity commence?
Is the patient still incapacitated?
· · ·
If 'Yes', when will patient be able to return to work?
If 'No', when did incapacity cease?

If there is	anv additi	onal information	on that you	feel is relevant.	please provide
	any addition		511 th take y o a	loor lo rolo raili,	prodoo provido

Your signature	Date	
Qualifications		

Please use validation stamp or complete in BLOCK CAPITALS

Access to Medical Reports Act 1988

Before your attending doctor can give a medical report on this claim form which is a requirement of this claim, you must give your consent. Before giving your consent, you should be aware of your rights under the act which are surmised as follows:

- 1. You may withhold your consent.
- 2. You may see the report before it is sent to us within 21 days from the date of this report.
- 3. You may ask to see the report for up to 6 months after the report is completed.
- 4. You may ask the doctor to amend any part of the report which you consider to be incorrect or misleading.

If the doctor does not agree with your request you may attach your comments to the report.

NB: The doctor may withhold all or part of the report from you if he considers that you may be physically or mentally harmed by it.

Patient	Dec	laration

Having been made aware of my statutory rights under the Access to Medical Reports Act 1988 in connection with my claim:

- 1. I hereby consent to Aviva Insurance Limited seeking medical information from my doctor who at any time has attended me concerning conditions which may affect my physical or mental health.
- 2. Please tick one of the following options below:

I DO wish to see the report before it is sent to Aviva ilnsurance Limited

I DO NOT wish to see the report before it is sent to Aviva Insurance Limited

- 3. I authorise such doctor to disclose such information to Aviva insurance Limited.
- 4. I agree a copy of this consent shall have the validity of the original.

Date

Payee Bank details

Important

When the claim has been approved, the payment(s) will be credited direct to your nominated bank account. This payment method is both speedier and safer than by cheque. Please complete the following details in respect of your nominated bank account and provide supporting documentation, such as a bank statement, confirming the bank account information.

Important: payments cannot be made direct to minors, therefore, if the claimant is aged under 18, please provide the bank account information and supporting documentation, in respect of a bank account belonging to an adult, (i.e. a parent or guardian).

Name of your Bank/Building Society							
Address including postcode							
Bank Sort Code							
Account Number							
Account Name		-	 -	-	-	-	

Data Protection

The information that you and your medical representative have provided in the claim form and Doctor's Statement is 'sensitive data' as defined by the General Data Protection Regulations. Sensitive data includes any information about your physical and mental health. We require your consent before we can process this or any other such sensitive data that you may have already provided us with or may do so in the future.

In order to administer your claim, this information will be used by Aviva Insurance Limited (insurers). It may be held on computer and or in manual files for administration, and risk assessment purposes. We may disclose your personal data and sensitive data to, and may request information from other insurance companies for underwriting, claims handling and fraud prevention purposes.

By returning this form, you consent to our processing your sensitive personal data for the above purposes. You also consent to our transferring your information to countries which do not provide the same level of data protection as the UK, if necessary for the above purposes. If we do make such a transfer we will, if appropriate put a contract in place to ensure your information is protected.

Where you have provided information about another person, you confirm that they have you to act for them appointed, to consent to the processing of their personal data, including sensitive data, to the transfer of their information abroad and to receive on their behalf any data protection notices.

Declaration

I declare that all the information given is to the best of my knowledge and belief, full true and correct and I agree to my personal data being used as described on this form.

Claimant signature	Date	
Parent/Guardian signature (if claimant is Under 18)	Date	
Club official signature	Date	
Position in club		

Thank you for completing this form.

Please return the completed claim form together with any enclosures to Aviva:

Email: gpaclaims@aviva.co.uk

Post: GPA Claims Department, $4^{\mbox{th}}$ Floor, The Observatory, Chapel Walks, Manchester, M2 1HL

Please ensure copies of all documents sent are retained.



Marsh Sport www.marshsport.co.uk

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